

Feetsee™

Quick start guide

Remote monitoring for feet







What is included?

- Feetsee camera (1)
- Camera charger (2)
- Feetsee stand (3) for positioning feet. The stand is optional, as it is not required when feet are being scanned with the assistance of another person.
- The app that navigates camera and runs on your own mobile device (smartphone or tablet)
- Instructions for use (IFU) can be read or downloaded by visiting www.feetsee.us/ifu



← Download the app!



Quick Start Guide

The Feetsee camera app runs on your own iOS or Android mobile device (not provided).

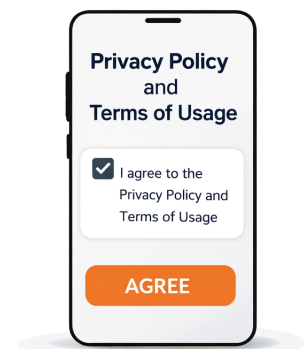
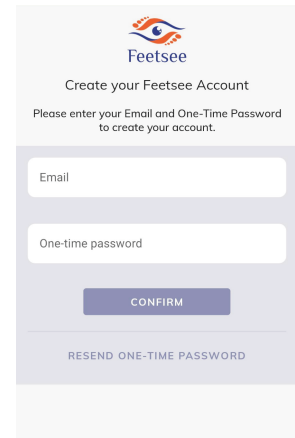
1. Download the Feetsee camera application to your iOS or Android mobile device (smartphone or tablet). Launch the downloaded app.

2. Create an account and log in. Enter the email you had provided to the clinician or used for online purchase, and the one time password you have received. You will be prompted to enter a password of your choosing to log in.

3. The user must read through and agree with the Terms of Use and the Privacy Policy.

4. Review the usage instructions that are automatically displayed the first time you log in.

5. Charge the camera using the included AC/DC charger before first use. Connect the charging cable to Feetsee camera charge socket. **Green status** light turns on and remains when the camera is charged, **red blinking light** indicates that charging is in progress. Status light **changing from Red to Green** indicates that the Feetsee camera is charged.





Camera not charged



Camera charging



Camera charged

6. Click and hold the camera's power button for 2 seconds. The camera's light starts blinking green and then lights up green to indicate that it is ready for use.



7. Connect the camera to your mobile device with the Feetsee app open.



Important!

If you have someone to assist you and they will take the picture, insert the camera facing away from the device (1), if you will take your own picture, the camera should face the front (2).



(1)



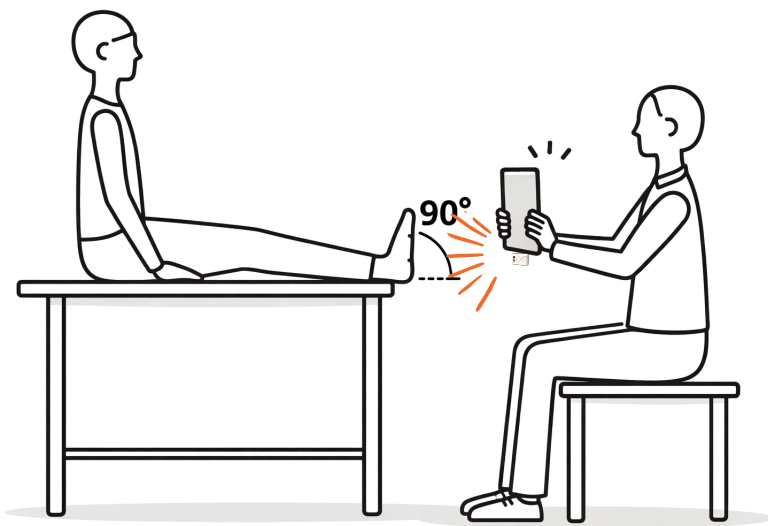
(2)



8. Initiate a feet scan

Click the **Check your feet**  button in the Feetsee camera app on your mobile device.

If someone is assisting you during the feet scanning, then they should hold the Feetsee camera facing your feet so that they see the image of your feet in the screen of the mobile device, as shown below.



Important!

Aim to maintain a 90 degree angle of your feet so that the whole sole is visible.

Position the Feet in the Camera's View – both feet should be at least 6 inches from the camera and inside the camera's view. Both feet must be visible inside the app's screen, as shown:

Important!

Make sure that both feet are fully visible on the screen before attempting to take a picture.

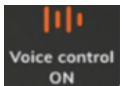




If you are performing the scan yourself, take the feet picture using the following methods:

Voice activation

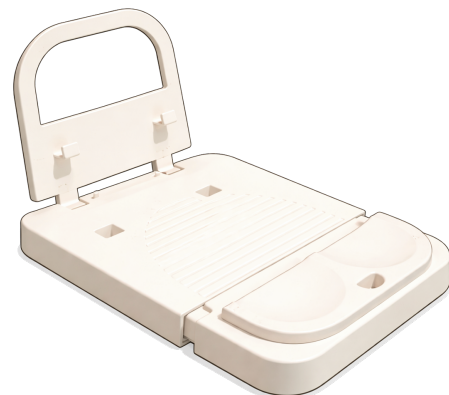
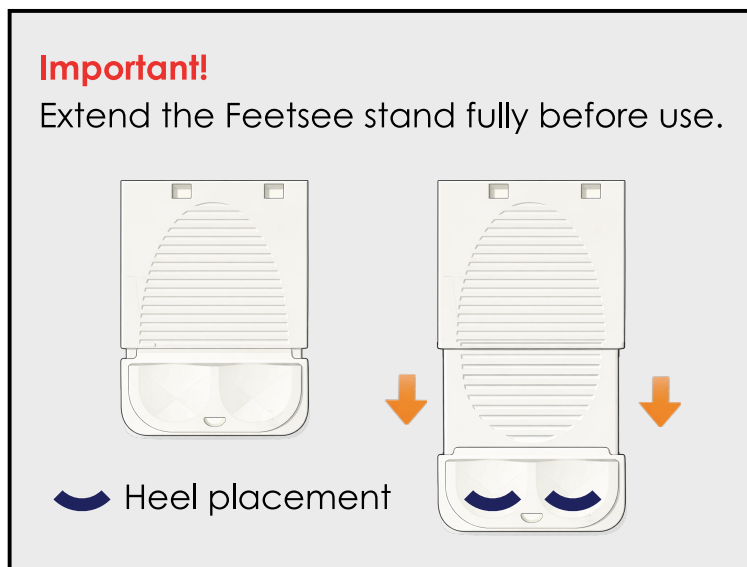
Voice control - If voice control is set to **ON**, you can take the picture by saying "**Check feet**" loudly and clearly. If it is **OFF**, simply press voice control button to turn it **ON**.



Timer

Timer - The timer is set to 15 seconds by default. After the timer is complete, a picture is taken. To change the timer settings, click the timer  icon.

Place the Feetsee stand on a flat surface.

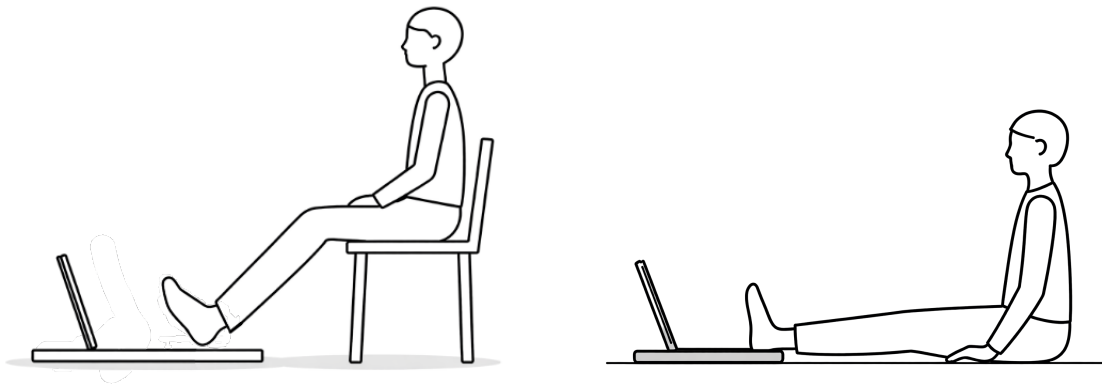


Place your feet on the stand, with heels positioned with the corresponding sticker ("Place Heel")

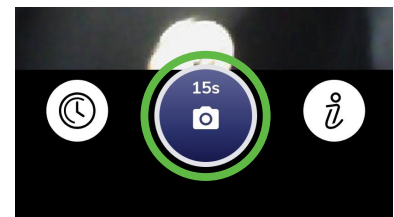




You can perform this while sitting or lying down as shown in the pictures below:



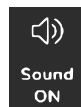
When ready, use voice activation or click the indicated button to take a picture of your feet.



9. Keep your feet still until the app indicates that the scanning has been completed.

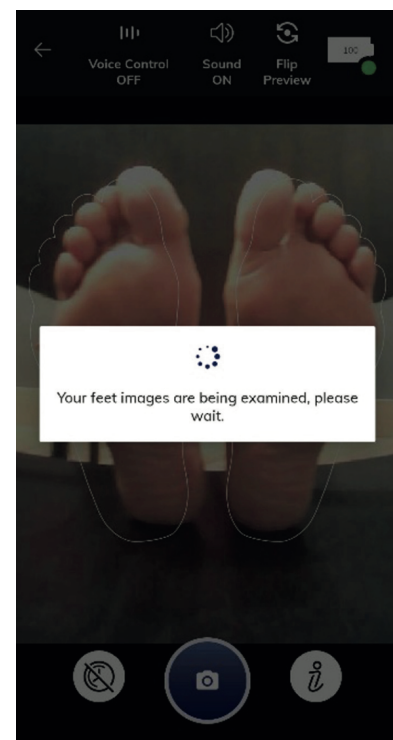
You will hear a prompt “**Hold still**”, please keep your feet in a steady position until the examination is complete. If the quality of image is compromised, a message is displayed telling you to repeat the scanning.

Sound On/Off



Click this button to toggle on/off the camera shutter sound that is played when an image is acquired.

Battery Charge Indicator





10. To Power Camera Off - Press and hold the Power button for 2 seconds. The green camera status light turns off.

11. Charge the device battery when the red status light starts blinking and the green light turns off. That signals a low battery level. **Only use the provided charger!**

Important!

The camera must be turned off when not used. This helps extend the battery life and time between charges.

Care and Maintenance

- Before each use, wipe the surface of the Feetsee stand with an evaporating disinfectant cleaner, a clean cloth or cleaning wipes in order to remove any dirt or residue. Do not use water. Do not use Acetone.
- Do not clean the stand with soap as it may leave a slippery residue.
- Use care when handling Feetsee camera USB-C connectors. Avoid liquids, dust, and debris.
- Do not leave the Feetsee camera on or near objects of high temperature.
- The Feetsee camera device is not sealed. Do not expose the Camera device to water, rain, or dust.
- Do not apply solvents or similar liquids to the Feetsee camera lenses.
- The lenses have a delicate anti-reflective coating. Clean the lenses using a soft cloth, applying very light pressure

An IFU manual that can be read or downloaded by scanning the QR code below or by visiting www.feetsee.us/ifu



Troubleshooting

Description	Solution
Connection issues on your mobile device (smartphone or tablet).	1.Turn on Mobile data. 2.Turn WiFi off and then on again. 3.Try connecting to different WiFi hotspots. 4.Reboot your WiFi router. 5.Restart your mobile device, by turning it off and then turning it back on. 6.Update the Feetsee app to the latest version. 7.Upgrade your Android/iOS operating system to the latest version available for your mobile device. If you still have connection issues, contact the network administrator.
The Camera does not start when by pressing power button	Make sure the battery is fully charged. Indication of battery level is also shown in the mobile application.
The red status light turns on and off when trying to turn the device on	Battery level is too low. Please connect the charger and charge the battery.
Camera connected to a host device, green status light on, but no video data.	Please disconnect the charging cable and Power off, and Power on the device if required.
The feet scanning image is not saved.	Try to log out and then log back into the camera app.
Internal server error	Make sure your mobile device is connected to the internet. Close the app and then open again.



Description	Solution
The Feetsee camera app does not open, does not respond, is crashing, or is not working properly	1.Restart your mobile device. 2.Update the Feetsee camera app. 3.Clear the app's cache and data. 4.Uninstall the app. 5.Reinstall the app.
My video stream is choppy	The host device does not meet the minimum requirements for video stream playback. The higher the resolution and frame rate of your selected video stream, the harder the computer has to work to play it back. Connect the camera to device with higher processing performance.
The Camera device is not recognized by mobile device	Make sure the Camera device is charged and turned on. Turning off the Camera device, detaching, and attaching again to a mobile device should help to re-identify the Camera device for mobile application. The Camera Device can work with custom built mobile application and output video stream as regular UVC USB video device.

